



i-Track is a process governance system used during the deployment and decommissioning of assets. The tool is developed to make the life of project administration and management easier. It is ideally suited to:

- Medium to high volume deployments in corporate, education and government environments.
- Deployments across multiple locations.
- Deployments where different groups of staff/contractors need to provide a consistent and quality driven service.

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- ✔ Drives the process making sure that each step is followed and a consistent service is delivered every time.
- ✔ Captures all the relevant information in a single source and presents it in real time in the format you want.
- ✔ Integrates with web functions like mapping, logistics vendors data sources and your other business partners.
- ✔ Automatically generates preformatted paperwork you need for audit trails and sign-offs.
- ✔ Presents information in multiple format - videos for education, technical instructions or displays customer specific knowledge in a searchable database.
- ✔ Share project status in real time with customers, your management and other selected parties.
- ✔ Management of your assets in a simple effective manner that will save you administration overheads and dollars.
- ✔ Track critical processes such as data wiping of old assets.



i-Track is developed to fit your project or business perfectly ensuring it delivers the information you need on demand. Solutions can be delivered fast to meet your deadlines. [\[more\]](#)



Use **i-Track** to manage multiple commodity deployments driven by lease expiry dates and ensure you never pay lease penalties again. [\[more\]](#)



i-Track is web based or intranet based and access is controlled by user profiles so you can offer access to multiple parties within your organisation or external. [\[more\]](#)



Empower your locations to identify assets that have been relocated or re-assigned without asset records being updated. **i-Track** can utilise existing data to clean your asset records. [\[more\]](#)



The **i-Track** system consolidates all data into a single source making management simpler and saving you significant administration expense. [\[more\]](#)



We link the data in **i-Track** to mapping software so you can get a great visual indication of the project - viewing status of units in real time in each geography - a great visual tool. [\[more\]](#)



Old assets represent a risk to your organisation. They may only be worth a few dollars but the data on them may be sensitive. Don't take a risk. Implement a closed loop process using **i-Track**. [\[more\]](#)



We can develop solutions for small or large projects and for business that has a short timeline or is on-going. We can meet a very fast development cycle, delivering a solution that will definitely meet all your requirements. [\[more\]](#)

i-Track - a customised solution for your deployment projects . No more faxes. no more down level spreadsheets. No more administration headaches.

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Information On Demand

i-Track provides information in the way you want to see it on demand.

The system is driven by real-time data entry and all of this information is consolidated into a single data source.

This means that top level management reports can be provided at the click of a button, with the ability to drill down to the finite detail associated with serial number tracking.

Data can be presented in the form of dynamically driven charts - ideal for management reviews, through to on-demand Microsoft Excel dumps or flat files to user specified queried criteria or even dynamic feeds to other data sources supporting OLEDB/ADO/DSN connections.





Accessing the System

It's all web based. Each user has a username and password and this is associated with an access profile. The access profile controls what functions the user will enjoy.

For example, a senior management group log-in may take them straight to a graphical dashboard showing overall project performance.

An on-site deployment engineer may only have access to data entry and edit functions for the units at the site where they are based.

A project coordinator may have access to all the information across all sites

A third party ADSL installation contractor may have access to adding the date of ADSL setup and test verification input but nothing more.

The number of parties that can input data elements is unrestricted and can be added to as the project gets defined and develops.

The system is setup on a windows server and this can be web based (running on one of our web servers) or intranet based (one of your web servers) depending upon the most appropriate access strategy.

Access can be made via pda (specially designed interfaces), phone or standard means of connection such as notebooks, desktop. Generally the at-desk technician functions includes testing to make sure a network connection can be established. A connection to i-Track and quick data entry can fulfil such a test function. Hence real-time data can be collected and viewed by all.

For example, in a situation such as a Police deployment project, the Police stations don't have external internet access but they all have intranet access. Hence the system is configured for use on the Police Intranet. In situations where external internet access is readily available, the system is usually setup on an internet web server so that links to other data sources, such as courier air waybill/connote tracking can be integrated.





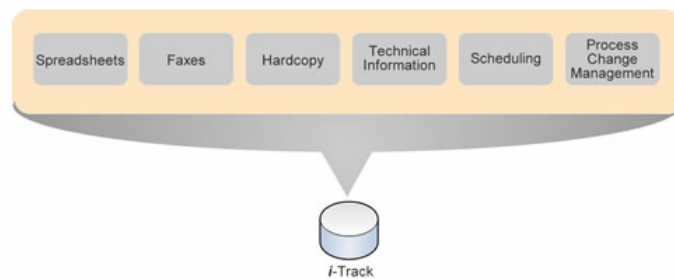
Simpler Administration

The system consolidates all data into a single source so that everyone is working with the most up-to-date information.

This means that the usual administration functions, such as dealing with different levels of spreadsheet, interpreting faxed information from deployment locations and multiple e-mails can be minimised, thus making huge savings.

And because all the data is consolidated into a relational database format, we design the system so that data can easily be extracted to the format you need for import into your own asset management system.

An additional advantage of consolidating all information into a single source is the ability to be able to build a knowledge centre of technical issues and fixes. This can be reviewed and queried by techs on-site so that when repetitive issues arise, a solution can be presented without any external intervention.



Paying Lease Penalties?

Finding yourself paying lease penalties because you can't get units back on time?

“ Eliminate exposure to lease penalties by using simple i-Track tools. ”

i-Track can drive the deployment project so that leadtimes are built into the process and units can be returned with no penalties.

All relevant information is compiled into a single source so that it is quick and simple to get an overall picture of requirements and project status.

Leadtimes that are critical in this exercise are:

Identifying the actual physical location of assets
- i-Track can help - [read more](#)

Leadtime for supply and configuration of new equipment

Schedule for getting technical people on site

Shipping of new kit to site

On-site activities such a cutover from old unit to new and data cleaning of old unit

Shipping of old units to the leasing company



Integrated Mapping

Any information relating to a physical address can be displayed dynamically through a mapping interface. This means you can get a visual overview of your data with the ability to "click through" to all the details.

The location markers can be colour coded to reflect a status for that location or the assets at that location.

“ Real-time data integrated with mapping tools to provide geographic based status.”

For example, you could have sites showing with a red icon if they have lease units that are incurring a penalty and other sites displaying an orange icon if they have assets that are coming close to the lease finish date.

All the data displayed is realtime so there is no lag between what is captured by third parties and what is displayed on the map.

We integrate with the Google Maps API and use the Google Maps Geocoding Service, so not only can you get maps down to a street level but you can also see the location displayed on a satellite photo.

This function provides powerful visual tool customised for your own project - the possibilities are limitless.





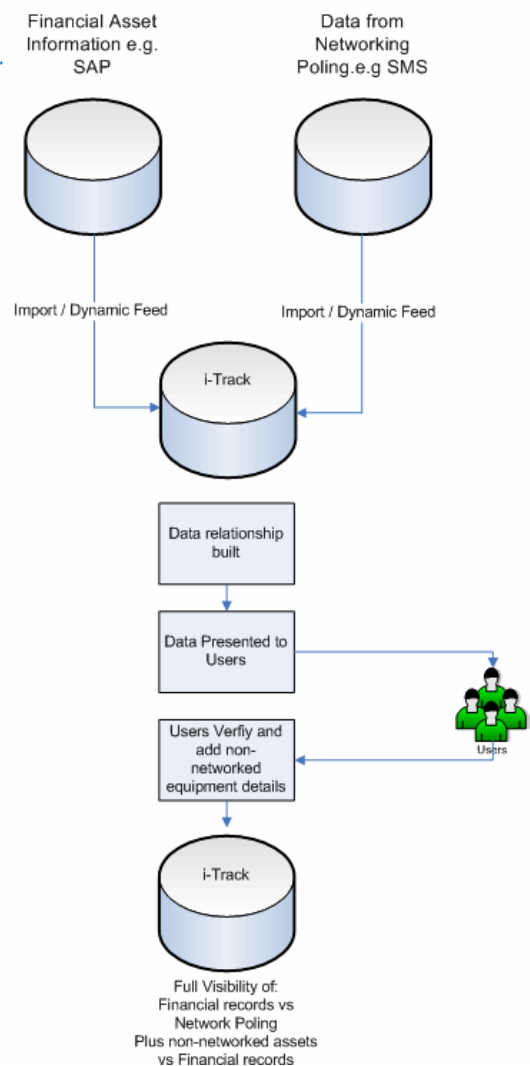
Assets records not 100% accurate?

If you have trouble finding out where your units are in your organisation i-Track can be loaded with your current records and then opened up to relevant parties to help verify the information.

For example a large organisation had an asset register that was known to have "holes" in it. The data sets from financial systems and SMS queries were imported into i-Track and each remote office was given a log-on. The location could view their own assets and verify the data and add data where it was missing. Then, when it came around to refreshing their assets they had a more accurate listing.

Is this better than Network poling solutions like SMS that find networked units?

Probably. **i-Track** can combine data sources and open up the cross referenced data for verification by users. So those assets that haven't been connected to the network like that PC stuck in the cupboard potentially incurring lease penalties can be recovered and those assets that never sit on the network, such as displays and projectors can be managed using standard processes.





Data security on old Assets

You old assets such as desktop, notebooks, printers and photocopiers can all be storing sensitive business data when you come around to replacing them.

It is therefore essential that you focus on this process to ensure there is minimal exposure from a data loss perspective. You don't want to have data fall into the wrong hands so its essential you have robust and auditable tracking procedures to make sure all the assets either being disposed of or being returned to a leasing company are properly sanitised.

Although the old units may only be worth a few dollars the risk they present to your organisation could be significant.

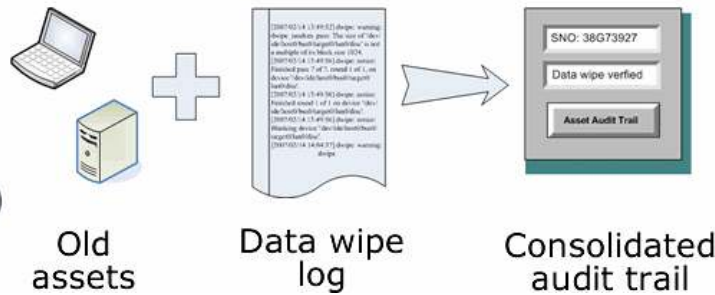
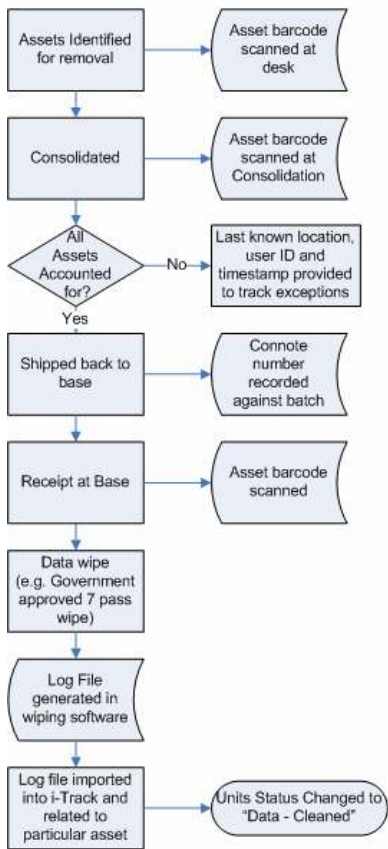
“ Effective audit trails for data wiping and asset disposal. ”

i-Track can be used very effectively to manage asset consolidation and track the status of assets that are to go through a data wiping process.

On the left is an example of how the process may work. Of course as i-Track is flexible, we can adjust the tracking process to support exactly what you want.

i-Track has the intelligence to query the data wiping log records in order to make sure that the data collected from the wipe relates to the unit being tracked.

Therefore a full record of asset disposals is maintained and searchable on demand.





How we develop a Solution

We develop solution that fits your particular project or business need. This could be a short term requirement that doesn't justify a major rework of your existing ERP/CRM system. Or it could be a stand alone project that would otherwise be managed with challenges using spreadsheets and fragmented data capture methods.

As i-Track is customised for your needs, we need to get to know your business.

“ Solutions delivered fast that fit your business needs exactly. ”

This is usually achieved by way of a few discussions. Our developers have a great deal of exposure to all business processes. They can quickly understand your requirements and map the process, understand ownership and flesh out a solution.

Costs

Because i-Track provides efficiencies in delivering the technical services to you by automating our data collection and project administration, we wont charge you for the basic setup.

We can develop solutions very quickly as we have years of delivering flexible designs using modules that allow for complete customisation.

So [contact us](#) to find our more.

A framework is developed of the core requirements for your business, usually using a small sample of your data so that it provides a real-life and tangible demonstration for you.

This is built upon with modules added to support processes and business rules so that within a short space of time, usually a few weeks, you will have a fully customised solution to trial.

Once user acceptance testing has been completed we will port the system to a live environment and, if required we can leave a test/educational environment active for on-going use.

However, if you wish to expand upon the basic function and open up the extended power of the system and it doesn't directly relate to efficiencies for us, we will charge a small development fee.

This could be structured in a one-off fee, charged per hour of development time. Alternatively it could be charged per month or even a charge per unit listed on the system - the choice is yours.